

.DOCS.I0382

Dear Customer: Significant events to announce this month are as follows:

• **Early Access Now a Reality**-- The CSI early access priorities of a, b, c, and d from 3:50 P.M. EST were all made possible beginning March 11, 1982 when, through software and hardware improvements, commodity futures data was available before 4:00 P.M. EST. The only significant exception is the Kansas City Board of Trade Valueline contract (Symbol KV, CSI Commodity no. 143, conversion factor 2) which has its settlement price posted around 4:45 P.M. after the stock market closes. If you want the Valueline contract to appear correctly on your portfolio then do not call until 5:00 P.M. to retrieve your data. Valueline data provided earlier represents the price as of approximately 3:30 P.M. and will not include the settlement price.

You can arrange the earlier access times yourself without calling us. You must change one character in your user ID to instruct the CSI computer to provide the early access time preference you wish to experience. Then show the additional early access service charge (from our price list) on the enclosed invoice before returning your payment to us. Show the extra early access surcharge under **Other Services** and modify the **Total Due** to reflect the increased cost.

Be sure to pencil in the the change to the Accounting Code character of your user ID shown at the top of the invoice so we will know your intentions with respect to your yearly access preference.

A recap of the early priority times are as follows:

Priority level	Early Access Time Category	Acctg. Code	Fee or Cost
a	3:50-4:19 P.M. EST	3	See price list
b	4:20-4:59 P.M. EST	4	See price list
c	5:00-5:39 P.M. EST	5	See price list
d	5:40-6:19 P.M. EST	6	See price list
e	6:20-8:59 P.M. EST	N	No extra
f	after 9:00 P.M. EST	L	10% disc.

A typical user ID appears as follows:

For Quicktrieve users: 2XYZ/ABCD

For CompuTrac users: 2XYZ/ABCD/T/CS001/pppppp

where three identifying letters replace the XYZ, and the ABCD portion represents accounting information. To obtain a different access time then change the 'B' of the ABCD portion to the accounting code shown above. For example, a 4:30 P.M. user would

change the 'B' to the above "accounting code" of '4' to have a user ID of 2XYZ/A4CD/T/CS001/pppppp. Of course, the other three characters (A, C, and D) would hold the same information as was previously used in your ID. The above change in your user ID must be stored on your CompuTrac or Quicktrieve diskette.

● **Compiled Quicktrieve**-- The release date of the new compiled Quicktrieve will be delayed for up to three weeks as we await the installation of Tymnet. Tymnet will now back up Telenet in case of trouble. Users of the new Quicktrieve system will be the only ones to benefit from the redundant communications capability so if you do not have Quicktrieve then you will not be able to take advantage of the lower Telenet/Tymnet cost or the convenient redundant access capability. Quicktrieve users can now also receive announcements from CSI such as a list of the commodities which have not settled or special notices, etc.

● **Difficulty in Connecting to CSI's computer**-- Telenet sometimes changes telephone access numbers without notifying you. Telenet is used to dealing with users who dial their service manually without benefit of sophisticated auto-call devices like your micromodem. Very often an operator is on the line telling you that "The number you have dialed has been changed. The new number is---". If you have difficulty then dial the number manually and listen in. You may be able to solve the problem yourself. If everything appears normal and you still are having trouble then check to be sure all connections are secure. Telenet's trouble number is (800) 336-0437. Tell them you are trying to reach Commodity Systems (Systems Address 305140) and they will help you.

Be sure to pencil in the change to the Accounting Code portion of your user ID shown at the top of the invoice so we will know your intentions with respect to the change. Sincerely yours,

Some of the early priority times are as follows:

Priority Level	Early Access Time Category	Acctg. Code	Fee or Cost
a	3:50-4:19 P.M. EST	3	See price list
b	4:20-4:59 P.M. EST	4	See price list
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