Day secure thes date will be enabled for October 12,1981

Dear Customer:

We have two announcements:

- 1) Your data is now being prepared earlier and faster by our new computer system. On October 12th our new dual redundant Texas Instruments 990/12 computers began producing your data earlier, faster, and more accurately than ever before. The most immediate benefit is that customers will be able to access their daily data at the earliest possible time within your chosen priority interval. To take advantage, simply call earlier. The change in computers is transparent to the user.
- 2) We are moving. On November 8th and 9th, if the builder doesn't change the due date, we will be moving the CSI offices and facilities two blocks down the street. The move will give us badly needed room for expanding our staff, new computer systems, and peripherals. Therefore, on Sunday November 8th and until the regular data availability time on Monday November 9th our service will be temporarily suspended. Please plan around the moving period to access daily and history data orders.

Our new address will be:

Commodity Systems, Inc. 200 W. Palmetto Park Road, Suite 200 Boca Raton, Florida 33432

When we are settled from the move a range of service improvements and additions will be forthcoming in the next three to six months:

- The introduction of priority levels A and B improving data availability to around 3:30 P.M. for most commodities.
- Telenet's largest competitor, Tymnet, is being engaged by CSI. Quicktrieve users will then have two redundant paths to the CSI data base. Tymnet joins Telenet in providing local phone access to CSI. Your Quicktrieve system will try one or the other first. If the first service is down the other will automatically be tried. If both are down Quicktrieve will, with your approval, dial long distance. We will supply new 'Q' software when the capability is installed.
- Exchange lines are being added to give you live quotes during market hours with summary tick-by-tick data.
- Quicktrieve will be enabled to allow use by foreign

users so that they may experience the three or four to one speed improvement as relates to telephone time, that domestic customers enjoy.

• Daily securities data will be enabled for the CBOE and the CBOE's parent stocks.

We have appreciated your patience as we finally accomplished these long awaited service improvements.

Sincerely,

Robert C. Pelletier

Robert C. Pelletier

at the explass possible time within your chosen priority interval. To take advantage, simply only earlier. The change in

computers in transporter to the user.

coern't change the size date, we will be moving the CSI offices and facilities two blocks nown the street. The move will give us badly needed room for expanding our staff, new computer systems, and peripherals. Therefore, on Sunday November 8th and until the regular data symilability time on Monday November 3th our service will be temporarily suspended. Please plan around the moving period to access daily and history data orders.

Our new address will be:

Commodity Systems, Inc. 200 W. Palmetto Park Road, Suite 200 Boca Raton, Florida 33432

when we are settled from the move a range of Darvice rovenents and additions will be ferthcoming in the mext three clx months:

- The introduction of priority levels A and B improving daka availability to around 3:30 P.M. for most commodities.
- Telenat's largest competitor, Tymnet, is being engaged by CSI. Quicktrieve users will then have two redundant paths to the CSI data base. Tymnet Joins telenat in providing local phone access to CSI. Your Quicktrieve system will try one or the other first. If the first service is down the other will automatically be tried. If both are down Quicktrieve will, with your approval, dial long distance. We will supply sew 'Q' is activate when the capability is installed.
- during market hours with summary tick-by-tick data.

Quicktrieve will be enabled to allow use by foreign