

CSI NEWS

Commodity Systems, Inc. 200 W. Palmetto Park Road, Boca Raton, Florida 33432 • (305) 392-8663

November 1, 1983

NEW QUICKTRIEVE-COMPATIBLE SOFTWARE SUPPLIER: MESA ENTERPRISES, Inc. has developed a program for the Apple II+ called "MESA". From the promotional material supplied to us, it appears to do a good job of market analysis by decomposing cyclic information. If you are interested, I suggest you contact John F. Ehlers, Vice President of MESA ENTERPRISES at 2431 Stanwood Drive, Santa Barbara, CA 93103.

DISCONTINUANCE OF TELENET 800# USAGE: We have discontinued 800 number access for Telenet, effective immediately. If you reside in a rural area where an 800 number is required for toll/free access, we will be happy to provide you with the User I.D. for Tymnet or Uninet that will accomodate In/WATS users. If you are in this category, please call our office for the necessary password and user I.D. to make the switch. A few customers may not gain access to our service through any other means but Telenet. In such cases, these users will either have to call the nearest large city, which is supported by Telenet, or they will be forced to call CSI long distance. Such customers fall into the category of being Compu Trac customers who require a Corvus Drive. If we can help you in any way to make the transition, please call our Customer Service personnel.

TELENET SERVICE INTERRUPTIONS: Telenet has had more service interruptions in the past month than normally. If this is a problem for you, you should install on your Quicktrieve Diskette the Uninet and Tymnet passwords and phone numbers to guarantee a minimum of trouble in getting a connection.

STOCK, OPTIONS, AND NEW COMMODITY DATA:

About two weeks ago, we completed the delivery system for daily and historical data in the stock and option markets. We were forced, however, to back off and to change our approach for delivering this additional, large data base, which is as big to us as the commodities that we currently deliver. The day the stock and option data will be available has been postponed until November 21, partly because of the need by the key programmer on this project, for emergency surgery. This tentative date is based upon our receiving a new operating system from Texas Instruments, our mainframe computer supplier. The reason we couldn't offer the data last week was because Texas Instrument's new operating system was considerably slower than we expected it would be.

Software changes here, combined with the new operating system, should result in the necessary speed improvements to begin offering the stock data. We regret the delay and are doing everything possible to bring the new data base up for your use.

HISTORICAL DATA ON STOCKS, OPTIONS, AND NEW COMMODITIES #180-201:

Apple users may collect historical data on stocks, options, and the new commodities at any time, but the daily updates will have to wait until the new software is ready for release. IBM P.C. users can access the above historical information on or about the same date such information is available on a daily basis.

PROBLEMS IN ACCESSING THRU TELENET, TYMNET OR UNINET: In all cases when calling any of these network services, please ask for a Trouble Ticket number. This forces them to do something about the problem and not merely give lip service to temporarily appease the caller.

The user I.D. numbers you have been using for Telenet are CSI001 with the password 051516. These numbers have been cancelled. The new entries are: CS002 and 120146. They are only workable for public dial-in and will not work for 800 number users.

Following are the 800 numbers for the three network services, should you have problems:

TELENET	- 1/800-336-0437
TYMNET	- 1/800-323-7389 or 336-0149 (East Coast)
UNINET	- 1/800-821-5340

PARTICIPATING BROKERS:

If you would like to collect your data free from a Participating Broker, several brokers have volunteered to pay customer invoices up to a given amount per month. If a broker handles 20 or more CSI accounts, CSI will send customer invoices directly to the broker for payment. Only one such broker has 20 or more accounts with CSI. If you would like to use this broker, contact Lind-Waldock, per the following list.

If you wish to contact any of the other brokers listed, invoices will continue to be sent to the customer, to be submitted by him to the broker for payment:

CHICAGO COMMODITIES (Denise Throntveit) 330 S. Wells St. Chicago, IL (800/621-5391)	EASTERN CAPITAL CORP. (Ronnie Natas) 9-15 Leonard Street London, EC2A 4HP Eng. (01 250-0798)
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EASTERN CAPITAL CORP. (Michael Spencer) 545 Boylston St. Boston, MA 02116 (800/343-7244)	LIND-WALDOCK & CO. (Herbert Young) 222 S. Riverside Plaza Chicago, IL 60606 (800/621-0762)
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SMITH-BARNEY HARRIS, UPHAM & CO., INC. (Rick Harris)
150 E. Palmetto Park Road
Boca Raton, FL 33432 (800/327-0144)

Sincerely,

Bob Pelletier

Robert C. Pelletier
President