

CSI NEWS

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USERS OF 2.2 QUICKTRIEVE FOR THE APPLE: If you are a user of 2.2 Quicktrieve, you may have received a message "File Expire Error" on December 1 or 2. This message was given to all users who were using a Quicktrieve that is not Version 3.0. If you are one of these people, we urge you to call this office for a new copy to avoid a repeat of your disc expiration. We made a patch to our system to allow continued access with Version 2.2, but we would prefer all customers operate under 3.0 for best results.

QUICKTRIEVE VERSION 3.0 USERS: There is a known error in the 3.0 Apple version when converting from daily to weekly files under certain conditions. We would like to correct this problem for the few users that are affected. If you experienced this error, we would be very grateful if you would send us a copy of both your daily input disk and your weekly output disc so we might simulate the same conditions. We cannot find this problem without an example.

USERS PAYING WITH A CHECK: When paying your monthly invoice with a check, please be sure to show your user I.D. on the face of the check. Many times such invoices are paid by company check, and it is very difficult for our Bookkeeping Department to identify the account to which the check should be credited. Identifying your check with the User I.D. will help our Accounting operation to credit the correct account.

PERPETUAL INDEX AVAILABILITY: Users of CSI Service who are interested in gathering data on the Perpetual Index may collect data on individual commodities. Users of the industry indices for groupings, such as currencies, energy, commodities, grains, industrials, live stock, precious metals, oil seeds, miscellaneous food products, and world economic index must wait a little longer to collect such history under Commodity #235. We plan to prepare a special report concerning these industry indices and send it to every user. We know the value of this new tool will be worth the wait.

TIM SLATER OF COMPU TRAC: Last month, we relayed an announcement from COMPU TRAC concerning new software. If you have an interest, contact Tim Slater at P.O. Box 15951, New Orleans, LA 70175 or 800/535-7990.

Robert C. Pelletier

PLEASE SEE REVERSE SIDE!