

William Lee, Dan + Archie

CSI NEWS

Commodity Systems, Inc. 200 W. Palmetto Park Road, Boca Raton, Florida 33432 • (305) 392-8663

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QUICKTRIEVE COMPATIBLE MICRO-COMPUTERS: Results of CSI tests and reports from our customers confirm that the following IBM PC-compatible computers will operate our Quicktrieve software: Tandy 1000 and 1200, Compaq, Compaq Desk Pro, AT&T, ITT Xtra, Columbia, and the Panasonic Senior Partner.

IMPROVEMENTS TO QUICKPLOT FOR THE IBM P.C. are evident in the reverse picture of a screen dump. The plot includes a date scale, improved price scale, and the high-low boundaries for volume, open interest, or price earnings ratios. This improvement is not sufficiently significant for us to send out a new disc. However, IBM users may receive one by adding a \$20 handling charge to the enclosed invoice.

NEW CSI PARTICIPATING BROKER: Mr. Richard P. Ziencina, Investment Executive for Shearson Lehman American Express, has asked to be added to our Participating Broker list. He will pay all, or part, of your data invoices if you would be willing to feed some of your brokerage through him. He can be contacted at 800/628-9046. His address is: Shearson Lehman American Express Inc., 604 Baystate West, Springfield, Massachusetts 01115.

QUICKTRIEVE-COMPATIBLE ANALYSIS SUPPLIERS: MARKETRAC and N-SQUARED COMPUTING have updated their software and recently announced software changes compatible with your Quicktrieve data feed. For information, you may contact them at the following addresses:

MARKETRAC (305/588-3888)
The 500 Group
3610 S. Ocean Blvd. #605
S. Palm Beach, FL 33480
(Ms. Bonny Smathers)

N-SQUARED COMPUTING (503/873-5906)
5318 Forest Ridge Road
Silverton, OR 97381
(Gregory L. Morris)

REVISED CUSTOMER SERVICE HOURS: CSI Customer Service hours have been revised slightly to accommodate the following schedule. You can reach us 24 hours per day from 7:00 AM Monday through 11:00 PM Friday. On Saturdays we can be reached between the hours of 9:00 AM and 5:00 PM, and on Sunday from 11:30 AM to 7:30 PM. On weekends, since there is a limited staff available, please let the phone ring, since if we are busy, we cannot immediately pick up every call if there are more incoming calls than there are people to service them. We do this for your benefit, so that you won't have to be put on hold while we finish up with one who called earlier.

SERVICE QUESTIONNAIRE: We have enclosed a survey which we would appreciate your filling out and returning to us. We want to improve our products so we can better serve you, and your response to this questionnaire will help us to do that. Although CSI is not in the analysis business, as a primary responsibility to our customers we recognize that software is expensive and that every customer deserves certain tools to better follow the markets. We have identified a few items which we are willing to consider. Please check those which you would like to see developed and add any additional features you would like us to consider. We will develop software on the basis of your votes.

ELECTRONIC ERROR REPORT: Please read the notation at the end of the Error Report concerning electronic collection of this report. The electronic report has been abbreviated and shortened to minimize distribution time for all customers.

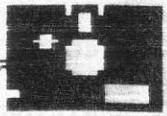
Robert C. Pelletier
President
RCP:kd

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QUICKPLOT T.M.



I.S.I.

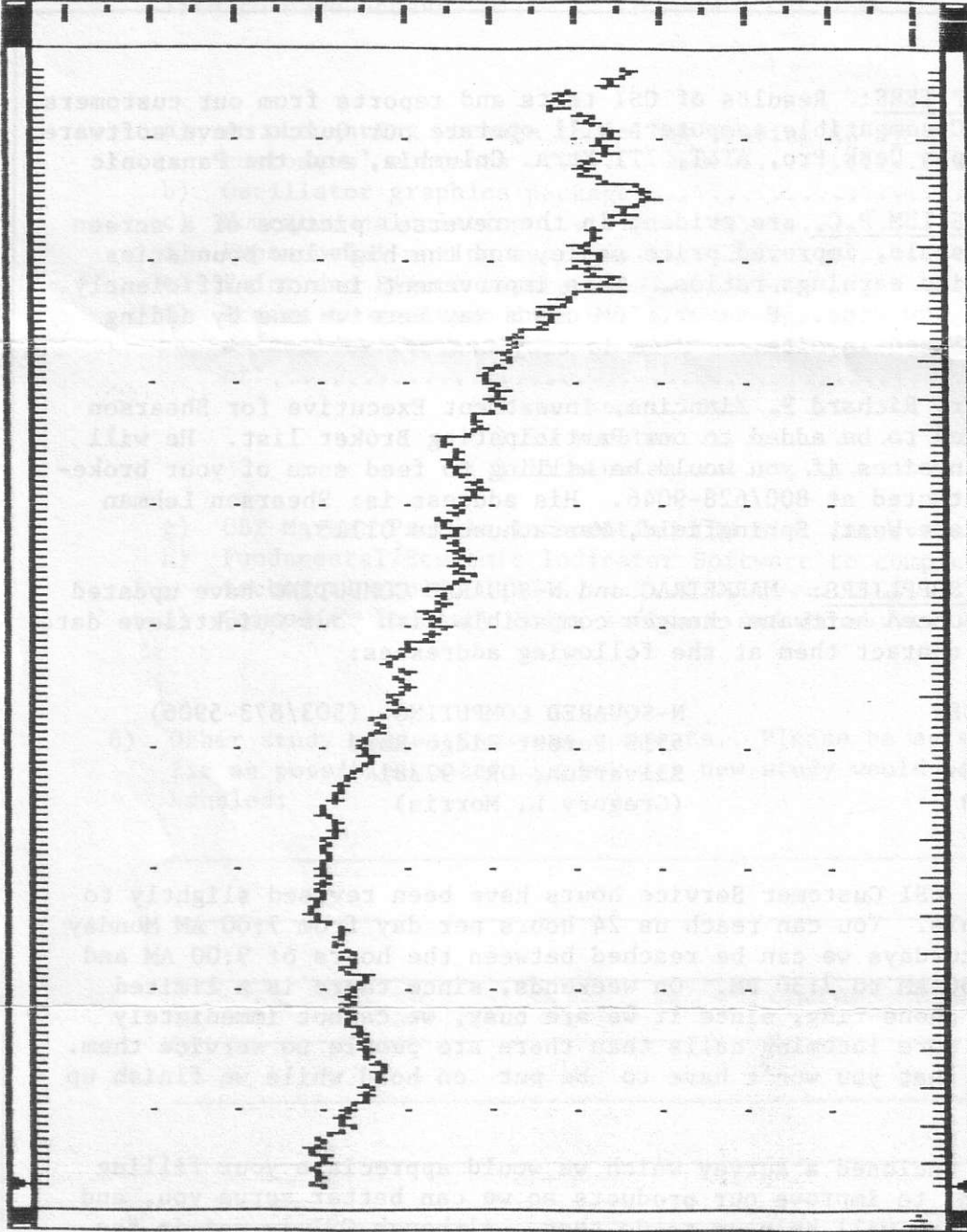
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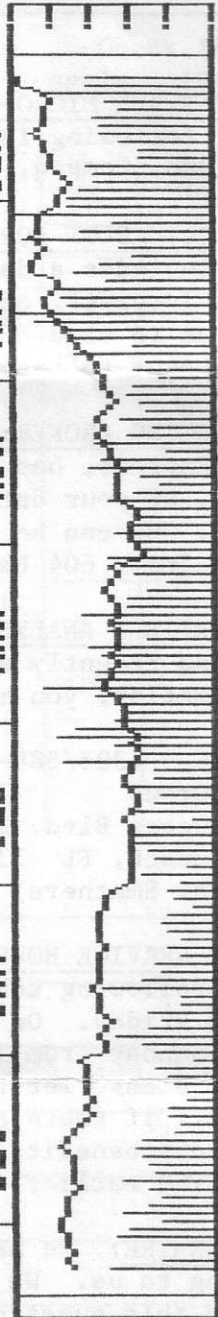
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